

**Government of India  
Ministry of Science and Technology  
Department of Science and Technology  
Administration II (B) Section  
Technology Bhavan, New Mehrauli Road  
New Delhi-110 016**

**L.T.E No. -D-13020/ 1/ 1/ 2015 Admin II (B)**

**Date: 01 Mar., 2017.**

**To,**

All Interested & Eligible firms (Manufacturer & authorized dealer can only participate)

**Sub: Tender Inquiry for Comprehensive Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems installed in the Right Wing of S & T Block I (Erstwhile Administrative Block) in DST, Technology Bhavan, New Delhi-16 for a period of one year w.e.f. 01 Apr., 2017 to 31 Mar., 2018.**

Dear Sirs,

For and on behalf of the President of India, sealed bids are invited for **Comprehensive Annual Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems** installed at S & T Block I in DST, Technology Bhavan, New Delhi-16 for period of one year w.e.f. 01 Apr, 2017 to 31 Mar, 2018 and extendable one yearly basis depending upon the performance of the firm and compliance of terms & conditions stipulated in the tender document by the firm, as per the attached **schedule I**.

2. In case your firm is interested in the above said work, you are requested to quote your lowest prices in the enclosed Proforma (**Schedule II**) in a sealed cover alongwith the documents as mentioned in the tender document with an EMD amount of Rs.5,000/- (Rupees five thousand only) in the prescribed form. The sealed cover containing the bid should be super scribed "**Tender for Comprehensive Annual Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems installed in the Right Wing of S & T Block I (Erstwhile Administrative Block) in DST, Technology Bhavan, New Delhi-16 for a period of one year w.e.f. 01 Apr., 2017 to 31 Mar., 2018, not to be opened before 15<sup>th</sup> Mar., 2017**" and should be dropped in the tender box of Admin II (B) kept near the Reception of the Technology Bhavan **latest by 1500 hours** on or before the **15<sup>th</sup> Mar., 2017**. Sealed bids received within the closing time limit will be opened on the same day at 1530 hrs in Raman Auditorium, S & T Block II in the presence of such tenderers who wish to be present. The Department reserves the right to accept or reject any quotation/ estimates without assigning any reason thereof.

3. Successful bidder will be required to submit a performance security deposit of an amount equivalent to 10% of contract value (excluding taxes, duties, service charges, freight, insurance etc.) in the form of Demand Draft/ Fixed Deposit Receipt/ Performance Bank Guarantee from any Scheduled Commercial Indian Bank valid upto 30.06.2018. Unsolicited bids from parties not invited, if received, will be rejected straightway and will not be opened. No representation in this regard will be considered by the Department.

4. The application form for Limited Tender Enquiry Notice also be downloaded free of cost from the Department's website **http://dst.gov.in/tenders**.

5. Tendering firms fulfilling the requirements in this tender document are requested to quote their competitive lowest prices as per the requirements given in the attached schedules.

Yours faithfully,

(Soumitra Basu)  
Under Secretary to the Govt of India  
Tel: 26590634

**Copy to: FICCI, DST: For posting the complete tender document on Department's website**

**Cont'd...02/-**

**IMPORTANT INFORMATION, GENERAL INSTRUCTIONS**  
**And TERMS & CONDITIONS**

Sl No.	Description	Contents
1.	Purchaser	THE PRESIDENT OF INDIA
2.	Single bid system	This tender will be processed in single bid system
3.	Firm and fixed rates	Prices should be quoted on net destination basis at DST and firm & fixed price basis. The prices/rates quoted should be indicated in words as well as in figures and in INR only. Request for enhancement of contracted rates shall not be considered under any circumstances during the contractual period. Tenders with variable prices or seeking provision for enhancement of prices/ contracted rates during the currency of the contract shall be rejected straightaway without any consideration.
4.	Non-transferability	This tender is non-transferable.
5.	Terms & conditions	Terms & Conditions as set out in this Tender Document shall have to be complied with by the tendering firm. Offers not complying with such terms & conditions shall be ignored/ rejected.
6.	EMD	An amount of Rs.5,000/- (Rupees five thousand only) has to be submitted by way of Demand Draft, Pay Order/Banker's Cheque along with the original copy of the tender submitted by the firm. Payment by any other mode shall not be accepted. Offers received without EMD shall be ignored straightaway and will not be considered under any circumstances. EMD of tendering firms who submit the sealed quotation but withdraw the same before expiry of the tender validity date may be forfeited at the discretion of DST. The EMD of the successful bidder and the unsuccessful bidders will only be released after submission of Performance Security of the successful bidder. <b>Any exemption for non-submission EMD will not be entertained by the Department.</b> No interest will be paid on the EMDs submitted by the firms.
7.	Performance Security	Successful bidders awarded the work order for carrying out the jobs on the basis of this Tender Enquiry shall be required to furnish a Performance Security of the amount equivalent to 10% of the contract value in the form of DD/ Pay order, Fixed Deposit Receipt (FDR) or Bank Guarantee from any Scheduled Commercial Indian Bank to be submitted within 15 days of the receipt of the Contract by them. The format for Performance Bank Guarantee (PBG) will be provided by DST along with the award of contract. In the event of failure on the part of the successful bidder awarded the Contract to furnish Performance Security, the contract awarded shall be cancelled. Non-submission of PBG in prescribed format or submission by other mode shall be viewed adverse performance which may further lead to de-registration/ suspension of business dealing with the Department.
8.	Prescribed Forms	Tenders of firms received in the format prescribed in this tender document shall only be considered. Offers not received in prescribed format shall be ignored and no correspondence in this regard will be entertained. Telegraphic/ Telex/ Fax/ E-mail/ Letter head Quotations will not be accepted and ignored straightaway.
9.	Late/ delayed tenders	Tenders received late/ delayed after prescribed closing time due to any reason whatsoever will not be accepted under any circumstances.
10.	Time & date of receipt and opening of bids	In the event of any confusion, the time set in the clock in the room of Under Secretary (Admn.II-B) will be taken as standard and decisive. Tenderers may note that if the date of tender opening given in this Tender Document is declared a closed holiday by the Central Government, the tender shall be opened on the next working day at the same time. In such an event the closing hours for receipt of tenders in DST will stand automatically extended up to 1500 hours of the next working day in the Central Government offices.
11.	Purchaser's right	Purchaser reserves the right to reject any tender/all tenders in full or part thereof without assigning any reasons.

**Signature of the bidder with seal & date**

**Cont'd....03/-**

Sl No.	Description	Contents
12.	Purchaser's Address & Work site	The bid should be addressed to "Under Secretary, Admin II (B), Department of Science & Technology, Technology Bhavan, New Mehrauli Road, New Delhi-16 and dropped in the Tender Box of Admn. II B Section kept near Reception Room at the entrance of Technology Bhavan, New Mehrauli Road, New Delhi <b>on or before 1500 hours on 15<sup>th</sup> Mar., 2017.</b>
13.	Duties & Taxes	Tenderers are requested to enclose a copy of their valid VAT, Service Tax Registration Certificate and PAN Details.
14.	Inspecting Officer	Authorized representative of DST, New Delhi
15.	Inspection Authority	Department of Science and Technology (DST), Technology Bhavan, New Delhi or any party, a Govt. agency, so authorized by DST.
16.	Contract period	One year from the date of award of contract. Prices during the currency of contract shall remain firm & fixed.
17.	Dispatch instructions	Maintenance work shall be carried out at Technology Bhavan. The selected agency shall provide Service Engineer as per actual requirements. Any replacement of defective parts/ spare parts will be done only with written permission. For taking away such parts out of Technology Bhavan, proper markings & signatures of Estate Supervisor/ SO Admin II (B) should be obtained in indelible ink. Permission for taking the items from DST premises will not be allowed on holidays, Saturdays & Sundays.
18.	Token Liquidated Damages	In case the firm does not complete the work within the work execution period as stipulated, action will be taken against the firm to recover from the contractor as agreed liquidated damages including administrative expenses and not by way of penalty a sum equivalent to 1% per week of the price of any stores which the contractor has failed to execute/ deliver/install within the stipulated time limit. Where delivery thereof is accepted after expiry of the aforesaid period, the total damages so claimed shall not exceed 10% of the total contract price.
19.	Warranty	One-year comprehensive from the date of completion of job. Any complaint shall be attended within a response time of 48 hours on 24X7 basis. Any defects in workmanship or deterioration in the quality or deviation from tender specifications coming to notice shall be rectified at site within 72 hours of the reporting of the same to the contractor. If system is required to be picked up and taken to contractor's premises for removing the defects, the same shall be picked up from the consignee latest by the next working day and dropped back to the consignee within 07 working days. Any component required to be replaced within the warranty period shall be totally new component and not reconditioned or repaired component.
20.	Eligibility of participation in the Tendering Process	The participating firm should be a manufacturer or authorized dealer of UPS of brand repute and the firms registered with DGS& D, NSIC, MSME and other Govt. Departments like CPWD/ MES etc. can also participate subjected to fulfilling the terms & conditions of the tender document. <b>No firm is exempted from submission of EMD as prescribed.</b>
21.	Validity of tender	Tender shall be kept valid for acceptance by DST for a period not less than 60 days after the tender opening date.
22.	Rates	a) Rate should be quoted per unit basis in the enclosed Performa as per <b>Schedule II</b> attached with the tender document.  b) During the entire period of the contract, no request for any increase in rates will be entertained.

**Signature of the bidder with seal & date**

**Cont'd....04/-**

Sl No.	Description	Contents
23.	Scope of Work	<p>The work includes</p> <p>The scope of work includes: -</p> <p>a) Comprehensive Annual Maintenance of 02 numbers of 20 KVA each, 3-phase on line UPS systems installed in the right wing of Administrative Block of this Department.</p> <p>b) The contract shall include the following: -</p> <p>i. Replacement of defective cards, switches, terminals, wires and other hardware to maintain the function-ability of the system.</p> <p>ii. Internal &amp; external cleaning of the UPS systems.</p> <p>iii. Cleaning of terminals of the batteries. Checking of motor, ground connection, checking of main plug connections, cleaning of blower fan, cleaning of air filter, cleaning of equipment, display boards and also shall include supply of all parts and spares, reconditioning/ replacement of fan motor, thermostat, switches, filters etc. repair/ replacement of selector switch, capacitor, starting relay, etc.</p> <p>iv. Input/ output voltages should be maintained to maintain the efficiency at least 90%.</p> <p>v. All the protection circuits should be functional.</p> <p>vi. All the indicators/ digital meters should be functional.</p> <p>vii. Any other work as per site requirement.</p> <p>c) The contract shall include minimum one general service initially and subsequent fortnightly checking including cleaning of batter terminals &amp; checking of input/ output terminals etc. &amp; submission of report to the Department.</p> <p>d) The contractor need to depute experienced service engineer/ supervisor/ mechanic at site fortnightly but all complaints/ repairs shall be attended to within 24 hours, failing which the contractor will be required to provide requisite number of standby UPS of same capacity at his own expenses. If urgent work is required on Saturday/ Sunday or a public holiday, contractor shall be duly intimated by DST and it will be incumbent upon the contractor to carry the work on such Public Holidays.</p> <p>e) The contract shall exclude repair of chassis, grills, painting, change of installation to replacement of batteries etc.</p>
24.	Terms of payment	<p>a) The contractor will submit the bill for payment on quarterly basis and after completion of each quarter.</p> <p>b) The Payment for UPS where work was not attended due to any reason whatsoever is will be deducted on pro rata basis from the bill submitted by contractor.</p>
25.	Inspection Authority & Inspecting Officer	Department of Science & Technology and Authorized representative of DST, New Delhi-16.
26.	Paying authority	Controller of Accounts or his authorized representative, Pay & Accounts Office, DST, New Delhi-110016
27.	Taxes & duties	<b>Tax Deduction at Source (TDS):-</b> TDS will be deducted from each bill (as applicable) of the contractor under the statutory rules of Union Govt. in respect of Income Tax & other Taxes etc.

**Signature of the bidder with seal & date**

**Cont'd....05/-**

Sl No.	Description	Contents
28.	Award of contract	<p>a) The Department will award the contract to the tenderer whose tender has been determined to be substantially responsive and who has offered the lowest evaluated tender price.</p> <p>b) Notwithstanding the above, the Department reserves the right to seek previous work orders, references etc. and to accept or reject any quotations and to cancel the process and reject all tenders at any time prior to award of contract.</p> <p>c) The tenderer whose rate is accepted will be notified for the award of contract by the Department. The terms and conditions stipulated in the tender document shall be fully applicable to the resultant contract and taken as an integral part of the contract concluded on the basis of this Tender Enquiry.</p> <p>d). In case two firms offering the same lowest bundled evaluated prices, then the bid will be evaluated on the basis of past performance (Contract value and certificate issued by the organization) of the firm.</p>
29.	Submission, acceptance and rejection of tender	<p>a) A complete set of the tender document may be collected personally from <b>Section Officer Admin II (B), Department of Science &amp; Technology, New Delhi</b>. Complete tender document is available on Departmental website: <a href="http://dst.gov.in">http://dst.gov.in</a> and may be downloaded and used for submission of the bid. The envelop containing the quotation should be duly sealed and super-scribed as <b><u>“Tender for Comprehensive Annual Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems installed in the Right Wing of S &amp; T Block I (Erstwhile Administrative Block) in DST, Technology Bhavan, New Delhi-16 for a period of one year w.e.f. 01 Apr., 2017 to 31 Mar., 2018.</u></b> The sealed envelop should be dropped in the tender box kept [<b>Tender Box Admin II (B)</b>] near the reception of <b>Technology Bhavan</b> on or before 3.00 PM on <b>15<sup>th</sup> Mar., 2017</b> which will be opened on the same day at 3.30 PM in the presence of one representative of such tenderers who wish to be present.</p> <p><b>b) Tenders which are not complete in all respects are liable to be rejected.</b></p> <p>c) While submitting the tender for this work the tenderers will be <b>deemed to have read, understood and accepted</b> all the terms and conditions stated in the tender document. Any doubts or clarifications with regard to the interpretation of the Terms &amp; Conditions stipulated in this Tender Enquiry, may be got clarified from DST at least 03 days before tender closing date. Requests for postponing the tender opening date for the same shall not be accepted.</p> <p>d) Tenderers will indicate the complete address of their firm/ office along with telephone numbers.</p> <p>e) Contract shall be awarded to the firm offering the lowest / net bundled price (Schedule wise) and not with reference to the lowest prices quoted for the sub-items. However, if prices for each &amp; every item are not quoted, Net- bundled price offered shall not be accepted.</p>
30	Termination of contract	<p>i) On expiry of period given in the contract. Further, the contract can be terminated at any time during the currency due to unsatisfactory performance established on the part of the contractor or any such material complaints.</p> <p>ii) The contract can be terminated at any time by giving a Notice of three months in advance from either party. Any complaints pending on the day of giving notice &amp; also the expiry of the Notice served shall have to be attended to in accordance with the terms &amp; conditions of the contract.</p>

**Signature of the bidder with seal & date**

**Cont'd....06/-**

Sl No.	Description	Contents
31	General terms & conditions	<p>a) The contractor shall observe all security provisions as applicable to the offices of the DST which comes under the security cover by the Home Ministry. Any violation shall be his responsibility.</p> <p>b) The tenderer shall not enter into sub contract with any person or transfer the contract or any benefit there under to any person or firm without written approval of the Department.</p> <p>c) The person signing the tender document on behalf of the contractor or on behalf of the firm, shall attach with the tender a proper power of Attorney, duly executed by all the partners, stating that he has the authority to bind such other persons of the firms whatever the case may be in all the matters pertaining to the contract, including the arbitration clause.</p> <p>d) Acceptance of the tender by the Government shall be communicated to the successful tenderer by a formal letter of acceptance of tender.</p> <p>e) The firm may inspect the location of UPS and their conditions before submitting the tender.</p> <p>f) All UPS are to be maintained properly to ensure desired efficiency during requirement/ exigencies.</p> <p>h) This contract shall include comprehensive maintenance of all parts and it shall be got done from the manufacturer/ authorized dealer, by replacement with sealed unit.</p> <p>i) The firm has to provide stand by unit in case of removal of units for overhauling for major repairing.</p> <p>j) In case in the opinion of the Department, any machine is defective needs to be brought back to proper working order, same shall have to be done by the firm within the rate quoted and within 15 days of start of contract period. In case of failure to bring the machine to proper order within stipulated period, damages/ penal charges shall be applicable.</p> <p>k) The firm must be authorized dealer/ having authorized workshop (should submit the authorization).</p> <p>l) The firm should maintain a log book of each &amp; every complaint of UPS and obtain satisfactory report from the officer concerned.</p> <p>m) The firm should instruct its representative to sign the attendance register maintained in DST on periodical basis.</p>
32	Applicable law	The resultant contract shall be interpreted in accordance with the laws of Union of India. Settlement of disputes and shall be within the jurisdiction in Delhi.
33	Disputes	Any disputes/ differences arising shall be settled through arbitration. The purchaser and contractor shall first try to resolve the differences/ disputes amicably by mutual consultation. If they fail to resolve the disputes by such mutual consultation within 21 days, then, depending upon the position of the case, either the purchaser or the contractor shall give notice to the other party of its intention to commence arbitration as per the Indian Arbitration and Conciliation Act, 1996.

**Signature of the bidder with seal & date**

**Cont'd....07/-**

Sl No.	Description	Contents
34	General	<p>a) The firms/ contractors should be registered with tax department or any other agency which is entrusted with collecting the tax which is leviable on maintenance contract (<b>TIN No. PAN NO, Service Tax Registration etc.</b>)</p> <p>b) The firm should submit the address proof.</p> <p>c) The firm should submit the Bank account details duly certified by the bank concerned.</p> <p>d). Copies of IT returns for last three years including FY 2016-17.</p> <p>e) Attested copies of past performances for similar type of jobs with other Central &amp; state Govt. Departments/ PSUs/ Autonomous Bodies etc. during the last three years. This will include copies of work orders &amp; completion certificate.</p> <p>f) Copies of existing contracts, if any, with Central &amp; state Govt. Department/ PSUs/ Autonomous bodies etc. for similar nature of jobs.</p>
35	Tender fee	Nil

**Certificates: -**

i) I/ we (including all partners) certify that I/ we have read the Terms & Conditions mentioned in the tender enquiry form and shall abide by them.

ii) I/ we certify that the information given is true to the best of my/ our knowledge. I/ we also understand that if any of the information is found wrong/ false at any stage. I/ we are liable to be deregistered from panel of approved contractors/ banned for doing any business dealings with Government Departments or blacklisted or subject to any monetary penalties that be deemed fit and appropriate by DST/ Government.

**Signature of the bidder with seal & date**

**Cont'd.....08/-**

**FINANCIAL BID**

**Department of Science & Technology**

**Schedule II to T E No. D-13020/1/1/2015 Admn II (B) Part II date: 01 Mar., 2017.**

**Scope of work, specifications, location (s), design, quantity and quality parameters etc. for Comprehensive Annual Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems installed in the Right Wing of S & T Block I (Erstwhile Administrative Block) in DST, Technology Bhavan, New Delhi-16 for a period of one year w.e.f. 01 Apr., 2017 to 31 Mar., 2018.**

**A. Location: S & T Block I, DST, Technology Bhavan, New Delhi-16.**

**B. Technical specifications of the UPS System: -**

Sl No.	Description	UPS in the Right wing S & T Block I
A	Make/ Manufacturer of the UPS	M/s Deltron Control Systems
B	Capacity of each UPS	20 KVA
C	No. of UPS	02 Numbers
D	Phase	Three Phases
E	No. of Batteries	54 numbers
F	No. of battery terminals	108 numbers
G	Year of Make	2013

**C. Scope, specification, quantity and quality parameters:**

**Schedule of works & abstract of cost: Comprehensive Annual Maintenance Contract (AMC) of 02 numbers 20 KVA each, 3-Phase UPS systems**

Sl No.	Description of Stores	Unit	Unit in Rs.	Rate	Quantity	Total Amount in Rs.
1	Comprehensive AMC of UPS System 02 numbers 20 KVA Each, 3 Phase	Each			02	
2	<b>CST/ VAT.</b>					
3	<b>Service Tax (if any)</b>					
4	<b>Total bundled price inclusive taxes etc.</b>					

**Name of the Firm:-**

**Address of the firm: -**

Signature of bidder